

## Code of Conduct and Etiquette at QCBC

Law 74 of the Laws of Contract Bridge sets out rules on courtesy and etiquette. This code sets out the standards expected of all players (members or visitors) when playing at the Queensland Contract Bridge Club.

### Expected Behaviour

- Welcome the pair arriving at the table in a polite and friendly manner.
- Make sure that your behaviour at the table AND away from the table adds to the enjoyment of bridge for yourself, partner and opponents.
- Give credit when opponents make a good bid or play.
- Be nice to your partner.
- Take care of your personal grooming.
- Ensure that your mobile phone is turned off.
- Never accuse anyone of cheating at the table. If you believe that an impropriety has been committed, call the Director.
- Call for the Director appropriately, not by barking "Director!" but by calling "Director please", and accept her/his ruling at the table.

### ▪ Unacceptable Behaviour

- General rudeness, insinuation, harassment or intimidation by word, gesture or posture.
- Openly criticising partner's or opponents bids/plays.
- Talking in a loud voice so that players at adjoining tables can hear the conversation.
- Detaching a card before it is your turn to play.
- Paying insufficient attention to the bid/game in play.
- Objecting to a call for the Director.
- Disputing a Director's ruling.
- Gloating over good results

If a player at the table behaves in an unacceptable manner, the director should be called immediately. Annoying behaviour, embarrassing remarks, or any other conduct which might interfere with the enjoyment of the game is specifically prohibited by Law 74A. Law 91A gives the director the authority to assess disciplinary penalties.

Unacceptable behaviour that cannot be dealt with definitively by the session Director will be dealt with in accordance with the **QCBC Policy: Managing Complaints about Behaviour**. A copy of this policy is available on the QCBC website.